#### **KWARA STATE GOVERNMENT**

#### **KWARA STATE HEALTH INSURANCE AGENCY**

# INVITATION FOR EXPRESSION OF INTEREST (EOI) FOR THE KWARA STATE HEALTH SCHEME

### (1.0) BACKGROUND

Kwara State signed into Law the Kwara State-Mandatory Health Scheme Law in November 2017. This was done in order to establish in Kwara State a mandatory health scheme aimed at fostering improved access to residents of Kwara State to affordable and quality health care services. This will in turn improve the overall health indices of Kwara State.

The scheme will offer a Basic, defined minimum benefit package of health care services with optional top-ups, for individuals and families.

Kwara State Health Insurance Agency now seeks Expressions of Interest from reputable and experienced primary and secondary healthcare providers for the purposes of providing healthcare services in the proposed Kwara State Health Scheme.

# (2.0) PROJECT SCOPE

The healthcare services provider will be expected to:

- Provide services as defined in the Kwara State Health Plan benefit package
- Comply with Scheme's Operational Guidelines and Standard Treatment Guidelines
- Provide returns on utilization of services and other data to the Kwara State Health Insurance Agency in compliance with stipulated guidelines
- Institute an effective Complaint management System and report any unresolved complaints to Kwara State Health Insurance Agency.
- Adhere to approved Quality Improvement Plans and (institutionalization of internal quality management systems.
- Other responsibilities to ensure the viability of the Program as may be determined by Kwara State Health Insurance Agency from time to time.

#### (3.0) REQUIREMENTS FROM INTERESTED PARTIES

Prospective healthcare Providers must possess relevant experience and will be required to submit comprehensive technical and financial information as follows:

 Letter of expression of interest to the Executive Secretary, Kwara State Health Insurance Agency (Private providers).

- Kwara MOH registration fees for 3 consecutive years including current year 2018. (Private providers). Evidence of tax payment. (Private providers).
- Corporate registration certificate from corporate affairs commission. (Private providers). License to practice in Kwara State from the Kwara MoH Governance structure evidenced by a detailed organogram and staff documentation-updated licenses and job description.
- Evidence of HMIS data rendition to MOH Medical Malpractice Indemnity (Insurance) IT base which can be linked to State Health Insurance Agency IT platform
- Appropriate staffing mix based on the services offered (To be determined by State Continuous Quality Improvement (CQI) team, using Minimum Requirement Checklist (MRC)
- Appropriate infrastructure and adequate equipment (To be determines by Kwara State CQI)

# (3.1) RELEVANT EXPERIENCE

- Provide evidence of at least 5 years previous experience / portfolio in providing healthcare services, including the following details:
- Must be accredited by the Kwara State Quality Team
- Must possess 24 hour Emergency Room (ER) coverage for primary and/or secondary care facilities

# (3.2) SAFETY, HEALTH AND ENVIRONMENT (SHE) STATEMENT

Provide SHE Policy and evidence of Management's commitment to the policy.

**(3.3) QUALITY ASSURANCE AND QUALITY CONTROL (QA/QC)** Provide Quality Assurance and Quality Improvement Plan which addresses patient safety, clinical and non-clinical structures, processes and outcomes.

# (3.4) FINANCIAL CAPABILITY

Provide the following information:

- Most recent 2-Years Audited Financial Statements and latest Management Accounts.
- Evidence of available financing and/or access to credit line for the project.

#### (4.0) SUBMISSION OF EXPRESSION OF INTEREST

The EOI document should include:

An original copy and five (5) other copies of Expression of Interest shall be delivered in a sealed envelope clearly marked "EOI – Provision of Health Care Services on the Kwara State Health Scheme" and delivered to the address below not later than 5.00 pm, 2 weeks from the date of this publication.

## Attention:

Office of the Executive Secretary,

**Kwara State Health Insurance Agency,** 

I/C Harmony Advanced Diagnostics,

New Yidi Road, Ilorin,

Kwara State.

All submissions should be received at the above office no later than July 30th, 2018.

It should be noted that this invitation does not constitute a commitment on the part of Kwara State Government and/or the Kwara State Health Insurance Agency to award the project to any healthcare provider expressing interest.